

Iowa Concern Hotline and 2-1-1

Citizens in the affected areas may call the **Iowa Concern Hotline** at **1-800-447-1985**. When flooding is a concern in the state, Iowa State University Extension's Iowa Concern hotline is available for those who need assistance. The Iowa Concern Hotline is available 24 hours a day. All calls are free and confidential, and the operators are willing to assist wherever possible. In addition, residents may call **2-1-1** with questions or concerns about the flooding and steps they should take. 2-1-1 is an easy to remember telephone number that connects callers to information about critical health and human services available in their community.

Road Closure Information

Citizens may find updated road information online at www.511ia.org or by calling 5-1-1 or 1-800-288-1047.

Weather

For updated weather information, visit the National Weather Service website at www.weather.gov.

Donations and Volunteering

Donations of “stuff” (clothing, miscellaneous food items, household goods, etc.) are NOT needed at this time. This is not the time to clean out your closet to send to those in counties affected by flooding. Unsolicited donations cause additional staffing and storage problems that local officials do not have the resources to manage.

If you want to help, cash is best. It doesn't need to be sorted, stored or distributed, and cash allows the receiving voluntary agency to direct the donation to the most urgent needs. To donate cash, visit www.aidmatrixnetwork.org/CashDonations/Default2.aspx?ST=Iowa

Those wishing to volunteer in a disaster-related capacity may sign up to do so at <https://volunteer.truist.com/icovs/volunteer/register/>.

More Links and Social Media

Donation, volunteer, county-specific links and more can be found on the Iowa Homeland Security and Emergency Management Division (HSEMD) website at www.iowahomelandsecurity.org.

Those wishing to follow the events via Twitter should follow and use the hash tag #MORiver. This hash tag will be used throughout the duration of flooding along the Missouri River.

Additionally, Gov. Branstad's office has set up a webpage, <https://governor.iowa.gov/news/missouri-river-flooding>, for Iowans to get updates on flooding along the Missouri River.

Live Streaming of Today's Daily Flood Briefing

Until further notice, a briefing about the flood situation along the Missouri River will take place daily at 3:30 p.m. Visit www.iowahomelandsecurity.org or <https://governor.iowa.gov/news/missouri-river-flooding> for more information.

Mills County

County Emergency Management flood information online:
<http://www.millscoia.us/flood2011.htm>

Mills County has established a flood hotline at 712-527-4231

Pottawattamie County

Council Bluffs now has a flood hotline at 712-328-4672.

Road Closures in Pottawattamie County can be found online:
<http://gis3.pottcounty.com/roadclosures/RoadClosures.htm>

Shelter Status: Shelter #1: STAND-BY: To contact the Red Cross for shelter information or other assistance questions, call 712-322-4017

Pets in Disaster: Family pets are not allowed at the temporary Red Cross shelter. County residents that have been displaced may temporarily house their pets at the Pottawattamie County Animal Shelter at NO CHARGE. However, space is limited and will be determined on a first come, first served basis.

Information from the Army Corps of Engineers

For general questions regarding our flood response information efforts, please call (402) 996-3877 or email us at MRJIC@usace.army.mil.

Please follow us on Facebook (www.facebook.com/OmahaUSACE) and (www.facebook.com/OperationMightyMo) and Twitter (www.twitter.com/OmahaUSACE) for the latest updates regarding our flood response operations.

You can also find flood inundation maps and local emergency management contact information on our social media sites as well as our district Web site at <http://www.nwo.usace.army.mil>.

View daily and forecasted reservoir and river information on the Water Management section of the Northwestern Division homepage at: <http://www.nwd-mr.usace.army.mil/rcc>.