

Centers for Medicare & Medicaid Services

7500 Security Boulevard Baltimore, MD 21244-1850

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An Important Message from Medicare about Diabetes Testing Supplies:

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Medicare is continuing its National Mail-Order Program for diabetes testing supplies that helps you get quality supplies while saving money. The program requires you to use a Medicare national mail-order contract supplier for Medicare to pay for diabetes testing supplies that are delivered to your home. If you don't want diabetes testing supplies delivered to your home, you can go to any local store (pharmacy or storefront supplier) that's enrolled with Medicare and get them there.

What should I do if I want diabetes testing supplies delivered to me through the mail?

If you've been getting your diabetes testing supplies through the mail and would like to continue to do so, you'll likely need to choose a new supplier starting July 1, 2016. It's important that you get your supplies from a national mail-order contract supplier after July 1 so Medicare will pay for your supplies and you don't have a disruption of service.

What are the benefits of using a national mail-order contract supplier?

National mail-order contract suppliers can't charge you more than any unmet deductible and 20% coinsurance. Local stores can charge you more, so you should check with the store to find out how much you'll have to pay. In addition, you have certain protections when using a national mail-order contract supplier. National mail-order contract suppliers must:

- Make the same items and services available to people with Medicare that they make available to people without Medicare.
- Make sure you get a particular brand of diabetes testing supplies when a doctor or other health care provider prescribes a particular brand to avoid an adverse medical outcome.
- Never influence or try to convince you to switch your current glucose monitor and testing supplies brand to another brand.

What if I'm in a Medicare Advantage Plan (like an HMO or PPO)?

This program applies to Original Medicare only. If you're in a Medicare Advantage Plan, your plan will notify you if your supplier is changing. Contact your plan for more information.

How can I find a national mail-order contract supplier online?

Visit Medicare.gov/supplier, enter your ZIP code, and click "Go". Select "Mail-Order Diabetic Supplies" in the Competitive Bid Categories section, and click the green "Search" button at the bottom of the page.

Who should I call if I have questions about the program or which supplier I can use? Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.



La información en español está impresa al dorso