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United States Senate

COMMITTEE ON THE JUDICIARY

WASHINGTON, DC 20510-6275

April 8, 2026

VIA ELECTRONIC TRANSMISSION

Mr. Andy Jassy
 President and Chief Executive Officer
 Amazon.com, Inc.

Dear Mr. Jassy:

On March 2, 2026, I wrote to the National Center for Missing and Exploited Children (NCMEC) as part of my oversight regarding the dangers American children face online.¹ On March 16, 2026, NCMEC responded to my letter and provided my office with new information regarding online child exploitation.² I'm alarmed by what I've read. Based on information provided to my office, I am concerned that some companies have not provided NCMEC and law enforcement with sufficient data needed to protect kids and prosecute suspected predators.

According to NCMEC, they annually receive millions of reports of suspected exploitation.³ Crucially, however, millions of these same reports missed critical data.⁴ Without this data, reports can be “unactionable by law enforcement, leaving children vulnerable to online sexual offenders and subjecting survivors of online exploitation to repeated revictimization.”⁵

I am writing to you because NCMEC has informed me that eight companies collectively account for 81% of the CyberTipline reports they received in 2025.⁶ NCMEC informed my office that your company is one of the eight. Further, according to NCMEC's representations to my office, they have engaged with your company to “correct broken reporting processes and share law enforcement feedback concerning unactionable reports, often with no discernable improvements.”⁷ Therefore, it appears that “significant issues concerning reporting” continue to affect data quality.⁸ If you disagree, please state so in your answer.

¹ See e.g., Letter from Charles E. Grassley, Chairman, Senate Comm. on the Judiciary, to Mr. Mark Zuckerberg, Chairman and Chief Executive Officer, Meta Platforms, Inc., (April 16, 2025), https://www.grassley.senate.gov/imo/media/doc/grassley_to_meta_targeting-teens.pdf; Letter from Charles E. Grassley, Chairman, Senate Comm. on the Judiciary, et. al. to Mr. Mark Zuckerberg, Chairman and Chief Executive Officer, Meta Platforms, Inc., (Sept. 2, 2025), https://www.grassley.senate.gov/imo/media/doc/grassley_et_altometatargetedteenshorizon.pdf; Letter from Charles E. Grassley, Chairman, Senate Comm. on the Judiciary, et. al. to Mr. Mark Zuckerberg, Founder, Chairman, and Chief Executive Officer, Meta Inc., (Sept. 16, 2025), <https://www.grassley.senate.gov/imo/media/doc/whistleblowers.pdf>; Press Release, *Grassley, Durbin Introduce Landmark Legislative Package to Protect Kids Online*, (Dec. 9, 2025), <https://www.judiciary.senate.gov/press/rep/releases/grassley-durbin-introduce-landmark-legislative-package-to-protect-kids-online>; Letter from Charles E. Grassley, Chairman, Senate Comm. on the Judiciary, to Michelle C. DeLaune, President, Chief Executive Officer, National Center for Missing & Exploited Children, (March 2, 2026), https://www.grassley.senate.gov/imo/media/doc/grassley_to_ncmec_2026_cybberipline_data.pdf.

² Letter from Michelle C. DeLaune, President, Chief Executive Officer, National Center for Missing & Exploited Children to Charles E. Grassley, Chairman, Senate Comm. on the Judiciary, (March 16, 2026). On file with Comm. Staff.

³ *Id.*

⁴ *Id.*

⁵ *Id.*

⁶ *Id.*

⁷ *Id.* To pose follow up questions and confirm the accuracy of the information NCMEC provided to my office, my staff communicated with NCMEC on March 27, 2026; March 31, 2026; April 2, 2026; April 3, 2026; and April 6, 2026.

⁸ *Id.*

So that Congress may conduct oversight of this important matter, please respond to the following requests with complete and unredacted records no later than April 22, 2026:

1. Please describe feedback from NCMEC regarding reports you are required to provide pursuant to 18 U.S.C. § 2258A. What changes or policies were developed in response to this feedback? If no changes or policies were implemented, please state so and explain in detail why your company declined to take additional action. Provide all records.⁹
2. What steps has your company taken to improve child exploitation reporting in 2026? If none, why not?
3. What steps has your company taken to improve location information provided to NCMEC? If none, why not?

Thank you for your prompt review and response. Should you have questions, please contact Ross Berg on my Committee staff at (202) 224-5225.

Sincerely,



Charles E. Grassley
Chairman
Committee on the Judiciary

⁹ “Records” include any written, recorded, or graphic material of any kind, including letters, memoranda, reports, notes, electronic data (emails, email attachments, and any other electronically created or stored information), calendar entries, inter-office communications, meeting minutes, phone/voice mail or recordings/records of verbal communications, and drafts (whether they resulted in final documents).