



August 24, 2026

The Honorable Charles E. Grassley
Chairman, Committee on the Judiciary
United States Senate
Washington, DC 20510

Dear Chairman Grassley,

Thank you for your continued efforts to ensure children are protected from sexual exploitation both online and offline. The National Center for Missing and Exploited Children (NCMEC) is grateful for your leadership on child protection issues.

In response to your March 2, 2026 letter requesting information regarding insufficient reporting by certain online platforms to the CyberTipline, NCMEC provided detailed information concerning reporting deficiencies relating to eight platforms on March 16, 2026. Following your direct outreach to these platforms regarding these issues, NCMEC is pleased to share that each of the companies have constructively engaged with NCMEC to significantly improve their reporting to the CyberTipline.

All eight platforms have taken substantive measures to address the reporting deficiencies identified by NCMEC in our March 2 letter, as detailed below:

Meta: (1) informed NCMEC it recalibrated Online Enticement and Child Sex Trafficking reporting practices to better distinguish platform policy violations from conduct meeting the threshold for reporting to the CyberTipline; (2) increased the use of report-level annotations to provide additional context for law enforcement; (3) resolved the issue that resulted in approximately 3,900 duplicate or near-duplicate CyberTipline reports from July–October 2025; (4) implemented additional review and annotation practices that significantly reduced reporting of violence/gore content lacking a child sexual exploitation nexus; and (5) informed NCMEC it updated training and escalation protocols for reports involving suicidal ideation.

TikTok: (1) significantly reduced high-volume reporting of non-pertinent adult content; (2) significantly reduced high-volume reporting of non-pertinent inanimate content; and (3) implemented regular bi-weekly recalibration discussions with NCMEC to improve CyberTipline reporting quality and maintain ongoing reporting accuracy.

Amazon AI Services: (1) implemented human review of public-web detections to confirm a CSAM/child sexual exploitation nexus before submitting a report to the CyberTipline; (2) enhanced CyberTipline reports to include source URLs, file names, reported files, and contextual information regarding where content was identified; and (3) conducted a comprehensive review of more than one

million previously submitted reports and retracted those determined to be false positives.

Snap: (1) implemented new report-level annotations for minor-to-minor interactions, sextortion, and sadistic online exploitation; (2) expanded use of reported incident types, including “unsolicited obscene material sent to a child” incident type, to support more effective triage based on report contents; (3) refined reporting to provide greater evidence of an offender’s knowledge of a child’s age when available; and (4) increased reported chat from 9 to 30 lines to provide additional context.

Discord: (1) implemented workflow changes that significantly reduced reporting of adult content and violence/gore lacking a child sexual exploitation nexus; (2) improved reporting procedures to ensure relevant user account and location information is included in CyberTipline reports or otherwise made available to law enforcement; and (3) enhanced reports to include port numbers.

X.AI: (1) resubmitted prior CyberTipline reports with more complete user and location information; (2) enhanced reports to include key subscriber information, including name, date of birth, email address, screen name, user identifier, registration/login IP address, and profile URL; (3) ensured location information is included in the vast majority of reports; and (4) included image-generation prompt information, when applicable, to provide additional investigative context.

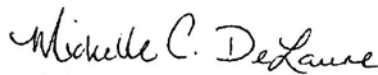
Grindr: (1) significantly improved the inclusion of user and location information in CyberTipline reports; (2) enhanced reports to include key subscriber information, including display name, user identifier, login IP address, port number, device ID, estimated location, and profile bio when applicable; (3) resubmitted approximately 7,000 reports with updated IP/location information and committed to resubmit approximately 54,000 reports with additional location information; and (4) established regular engagement with NCMEC, including committing to participate in the 2026 CyberTipline Roundtable.

Roblox: (1) significantly improved reporting to better identify the child victim in incidents involving multiple children; (2) informed NCMEC it conducted additional training and recalibration for reporting personnel; (3) expanded use of report-level annotations to support effective report triage and provide additional context for law enforcement; and (4) continued collaboration with NCMEC to improve identification and reporting of sadistic online exploitation with a child sexual exploitation nexus.

On behalf of NCMEC and the children and families we serve, we are appreciative of your leadership on this issue. As a result of your advocacy and the corrective actions implemented by the platforms, more actionable CyberTipline reports are being submitted enabling law enforcement to better investigate offenders and safeguard children from sexual exploitation. As technology and crimes against children continue to evolve, NCMEC’s crucial collaboration with online platforms to ensure CyberTipline reports are actionable and timely has never been more vital to child safety online.

We look forward to continuing our work with you, the Judiciary Committee, and all members of Congress on issues relating to child protection, including ensuring that children are safer online.

Sincerely,


Michelle DeLaune
President and CEO