



April 22, 2026

The Honorable Charles E. Grassley
Chairman, Senate Committee on the Judiciary
135 Hart Senate Office Building
Washington, D.C. 20510

Dear Chairman Grassley,

Thank you for your letter, noting your concerns about the reporting of online child sexual exploitation to the National Center for Missing and Exploited Children (NCMEC). Child sexual exploitation and abuse is abhorrent and is not tolerated on TikTok. We continually strengthen our systems that proactively detect, remove, and report child sexual abuse material. The fight against child exploitation demands a global response, and we're proud to work alongside NCMEC, others in the industry, civil society, and law enforcement to exchange best practices and tools to protect young people online.

TikTok does not tolerate child sexual exploitation and abuse (CSEA), which includes child sexual abuse material (CSAM), grooming, pedophilia, sextortion, sexual solicitation and sexual harassment of young people under the age of 18. We take proactive steps to detect and remove CSEA, [permanently ban accounts](#), and we submit information to NCMEC to help protect children and support law enforcement investigations. If we become aware that an account holder has committed a sexual offense against a young person, we will ban the account and any other accounts belonging to that person.

Following the formation of the TikTok USDS JV ("TikTok US") on January 22, 2026, all CSEA reports in U.S. markets are handled by TikTok US. CSEA reports involving TikTok users in global markets outside of the United States continue to be managed by the Child Safety Team (CST) at TikTok Inc. ("TTI"). With backgrounds in youth protection and well-being including from NCMEC, law enforcement, analytics, and forensic investigations, the CST at TTI is highly experienced in the detection, assessment, and handling of CSEA. This specialized team also works to ensure that the reports we submit to NCMEC contain quality information that can be utilized by law enforcement.

Following review, we remove violative content, ban accounts, and report suspected CSEA to NCMEC via their dedicated [CyberTipline](#). Our CST prioritizes reports where there is an immediate risk of harm, for example, grooming, sextortion, or ongoing abuse cases. NCMEC receives the information and refers these reports to the appropriate law enforcement agencies around the world. If a law enforcement agency initiates a further investigation and requires additional information from TikTok, we evaluate and respond to these requests in line with our



[Law Enforcement Guidelines](#). If we believe there is a specific, credible, and imminent threat to a young person's life or serious physical injury, we may proactively make reports to relevant law enforcement authorities directly.

Please find below responses to your requests for information:

- 1. Please describe feedback from NCMEC regarding reports you are required to provide pursuant to 18 U.S.C. § 2258A. What changes or policies were developed in response to this feedback? If no changes or policies were implemented, please state so and explain in detail why your company declined to take additional action. Provide all records.**

In addition to NCMEC's annual reporting of the aggregate number of CyberTips received from service providers, TikTok produces a [CSEA report](#) to provide further insight into our work to identify and report instances of CSEA. Our last report covers January 2025-June 2025, and notes that we sent 2,103,055 CyberTipline reports to NCMEC over that time. Since that report, we continue to improve our detection, removal, and reporting of content to NCMEC.

In order to ensure that we are implementing effective improvements to our CSEA reporting, TikTok has a continuing dialogue with NCMEC where we receive feedback and discuss trends in CSEA reporting. Additionally, in July 2025, members of our CST, along with staff from our Global Minor Safety and Product teams, met with NCMEC in person to discuss TikTok CSEA reports. During that meeting, NCMEC highlighted their most critical needs. Based on these conversations with NCMEC, we have made changes, including reformatting our reports to make them compatible with NCMEC technology systems, including improved quality data to assist with law enforcement investigations, and adding labels to CyberTips to help NCMEC differentiate and prioritize which CSAM reports require their most urgent attention. In addition to taking concrete steps to address NCMEC's feedback, we also deployed new CSAM detection technologies and improvements to existing detection and moderation review systems.

- 2. What steps has your company taken to improve child exploitation reporting in 2026? If none, why not?**

We have continued to build on the work we started in 2025, maintaining open communication lines with NCMEC to ensure effective CSEA reporting. On April 14 and 15, 2026, members of TTI's CST and TikTok US staff met together with NCMEC to discuss further improvements both companies could make to their reporting and continue the dialogue to improve any outstanding concerns. During the discussions, NCMEC identified areas in which TTI could continue to improve its reporting quality, including the need for including the significant reduction of "non pertinent" information. TTI shared with NCMEC that we continue to prioritize their feedback



and have developed new technological roadmaps to further improve reporting, with multiple improvements rolling out over the next 60 days. NCMEC offered their support and assistance during the process to TTI and TikTok US, including additional in-person meetings and information-sharing sessions as needed. TTI anticipates success in making these improvements in 2026, leading to more valuable and actionable reports being sent to NCMEC.

3. What steps has your company taken to improve location information provided to NCMEC? If none, why not?

TTI has taken steps in 2026 to improve the location information provided to NCMEC. When the most serious risks are identified and information is available, TTI's investigations team may be able to provide supplemental reports that include detailed location data to help protect potential victims. We are deeply committed to our partnership with NCMEC and our shared mission of preventing exploitation and keeping children safe.

I have forwarded your letter to Nicole Nason, Head of Public Policy at TikTok US, for a separate response on their work in this space. TTI looks forward to continuing our collaboration with your office and Congress to ensure the safety of children. For any follow-up questions, please feel free to reach out to me any time.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ziad Ojakli", with a long horizontal flourish extending to the right.

Ziad Ojakli
Head of Public Policy for the Americas, TikTok Inc.